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BEFORE THE ARIZONA CORPORATION COMMISSION

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COMMISSIONERS

2015 JAN -7 A 9:50

SUSAN BITTER SMITH - Chairman  
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CORP COMMISSION  
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LORI S. DANIELS,

DOCKET NO. T-01051B-14-0389

Arizona Corporation Commission

DOCKETED

Complainant,

JAN 07 2015

vs.

QWEST CORPORATION d/b/a CENTURYLINK  
QC,

DOCKETED BY

Respondent.

PROCEDURAL ORDER

**BY THE COMMISSION:**

On November 14, 2014, Lori S. Daniels ("Complainant") filed with the Arizona Corporation Commission ("Commission") a Formal Complaint ("Complaint") against Qwest Corporation d/b/a CenturyLink QC ("Qwest" or "Respondent"), alleging that for ten years Qwest charged her for services she did not need. The Complaint seeks relief in the form of compensation for charges paid from June 3, 2001 through August 2013 in the amount of \$15,330.00.

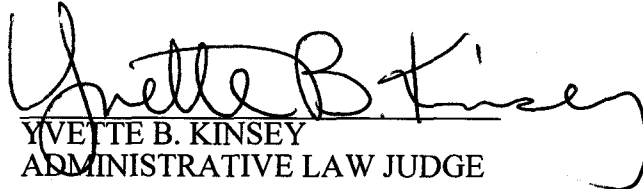
On December 5, 2014, Qwest filed a Motion to Dismiss and Answer to Formal Complaint.

A procedural conference should be held to discuss procedural matters.

IT IS THEREFORE ORDERED that a procedural conference in this matter shall be held on January 21, 2015, at 10:00 a.m, or as soon thereafter as is practicable, at the Commission's offices, 1200 West Washington Street, Hearing Room No. 2, Phoenix, Arizona.

1 IT IS FURTHER ORDERED that the Administrative Law Judge may rescind, alter, amend,  
2 or waive any portion of this Procedural Order either by subsequent Procedural Order or by ruling at  
3 the hearing.

4 DATED this 7<sup>th</sup> day of January, 2015.

6   
7 YVETTE B. KINSEY  
8 ADMINISTRATIVE LAW JUDGE

9 Copies of the foregoing mailed/delivered  
10 this 7<sup>th</sup> day of January, 2015 to:

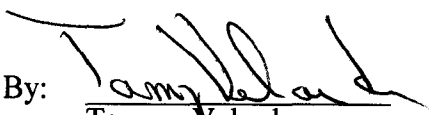
11 Norman Curtright  
12 QWEST CORPORATION  
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14 Phoenix, AZ 85012  
15 Attorney for Qwest Corporation d/b/a CenturyLink-QC

16 Lori Daniels  
17 1969 W. Ray Road, Suite 1  
18 Chandler, AZ 85224

19 Janice Alward, Chief Counsel  
20 Legal Division  
21 ARIZONA CORPORATION COMMISSION  
22 1200 West Washington Street  
23 Phoenix, AZ 85007

24 Steven M. Olea, Director  
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